

## The VTA wants to provide enjoyable and safe transportation for all of our passengers.

### Catching the Bus

- It is best to arrive at the bus stop 5 minutes prior to departure time.
- In addition to posted stops, the VTA buses will stop if they are waved down and it is safe to do so. \* As the bus approaches, make sure you are visible and wave to the driver that you want to board the bus. Following are some exceptions due to traffic congestion in certain areas.

**\*For your safety, pick-ups and drop-offs are not permitted on curves or in intersections at any time.**

### In Edgartown

**Route 11:** No pick-ups or drop-offs on Main St. from Church St. to Mayhew Lane.

**Route 8:** At South Beach, pick-up & drop-offs are at Right Fork, the changing station in-between the forks, and Left Fork only.

**Route 13:** At State Beach, pick-ups & drop-offs are only at the crosswalk at Bend in the Road and at pull off stops by Big Bridge.

**Route 1:** No pick-up or drop-offs between Stop & Shop and Your Market.

### In Vineyard Haven

**All Routes:** May pick-up & drop-off anywhere prior to entering the intersection at five corners when inbound. No pick-ups or drop-offs anywhere on Water Street.

**Routes 1, 2, 3, & 10:** No pick-up or drop-offs before MV Cooperative Bank when leaving Vineyard Haven.

**Route 1:** No pick-up or drop-offs from bottom of Edgartown-Vineyard Haven Road to first crosswalk when outbound to Edgartown.

**Route 13:** No pick-up or drop-offs from Citigo Gas Station to Steamship Authority circle going in either direction.

### In Oak Bluffs

#### **Route 13 from VH:**

**May - October:** No pick-up or drop-off between Wesley Hotel and Ocean Park.

**November - April:** No pick-up or drop-off in double lane area across from Jim's.

#### **Route 13 to VH:**

**May - October:** No pick-up or drop-off between stop and Wesley Hotel.

**November - April:** No pick-up or drop-off from Police Station to Nancy's Snack Bar.



### Crossing the Street

FOR YOUR SAFETY, when disembarking, cross the street **after** the bus has pulled away. This allows a full view of oncoming traffic in both directions.

### Bikes

You can combine the pleasure of riding your bicycle with the convenience of using public transportation to get where you need to go on the Vineyard. All buses are equipped with bike racks. Please adhere to the following:

- At no time is a bicycle allowed inside the bus.
- Bike owners load and unload bikes, on a first come first served basis.
- Bicycles can be loaded and unloaded at designated bus stops and **ONLY** where the bus can pull off the road.
- Return rack to its upright position after the last bike is removed.
- No solid wheels or saddle bags at night.

### Pets

- Domestic pets are permitted on all buses if they are well behaved and are on a leash or in a carrier. Pets are not allowed on the seats. If someone is allergic, you may be required to wait for the next bus, unless you are traveling with a service animal.

### Other Information

- Eating, drinking and smoking are not permitted on the buses.
- Scrollers must be folded and kept out of the aisle.
- Rude language and behavior are unacceptable. If inappropriate behavior occurs, the driver will ask the person to refrain. If it persists, the driver will ask the passenger to disembark and will call for assistance if necessary.



### Carry - on Luggage

- All luggage must fit in luggage compartments located inside the vehicle. Nothing may be left in the aisle at any time.
- The VTA is not responsible for lost or stolen belongings. We hold any found items for 30 days. Call us at 508-693-9440
- Large objects, such as surf boards and ladders, are not allowed on the bus.
- Hazardous and prohibited items include: flammable items, explosive materials, dangerous chemicals & pressure containers.

### Is There Room For Me?

- Standees are permitted behind the white line only.
- If standing, hold onto hand rail or seat handle while the bus is in motion.
- Please remember to give seniors, pregnant women & riders with disabilities first choice of the front seats.

### Fare Policy

Please have pass or fare ready prior to boarding the bus.

No cash is returned from the fare box. Change is given in the form of stored value cards for future ride usage only and is not redeemable for cash. No exceptions.

Passengers must insert unfolded flat \$1, \$5, \$10 & \$20 bills. All American coins are accepted (please insert one at a time).

Please do not ask drivers for change, as they are not permitted to handle fares. Fares subject to change without notice.

Passes are non-transferable and non-refundable.

### Purchasing Passes:

#### In the Summer Season

- 1, 3 or 7 day passes can be purchased on the bus, in the Steamship Authority ticket office, or at the Visitors Center in Edgartown.
- 31 day passes and annual adult & student passes are available at the Visitors Center in Edgartown and the VTA office in the MV Business Park.
- On fair weather days, there are ticket sellers at the Vineyard Haven & Oak Bluffs bus stops from 10:00AM to 4:00PM daily.

#### In Fall, Winter, and Spring

- 1, 3, & 7 day passes can be purchased on the buses.
- 31 day passes and annual adult & student passes can be purchased at the Visitors Center in Edgartown.
- All passes are available for sale at the VTA office at the MV Business Park.



### Stormy Weather

If weather becomes too hazardous for normal operations, the VTA will switch to a snow schedule. Snow schedules and cancellations will be announced on WMVY 92.7

Thanks for riding with the VTA!

For information and suggestions, please visit our website at

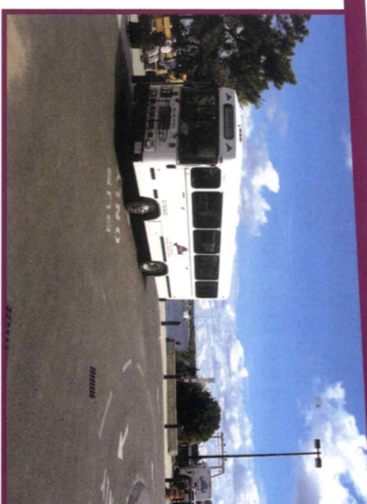
[www.vineyardtransit.com](http://www.vineyardtransit.com)

Get on the bus fast with your VTA PASS!



TAKE ONE

# Riders Guide



**Martha's Vineyard  
Regional  
Transit Authority**

**RRI Box 10 MVBP  
11 A Street  
Edgartown, MA 02539  
(508) 693-9440**

[www.vineyardtransit.com](http://www.vineyardtransit.com)  
[transit@vineyard.net](mailto:transit@vineyard.net)