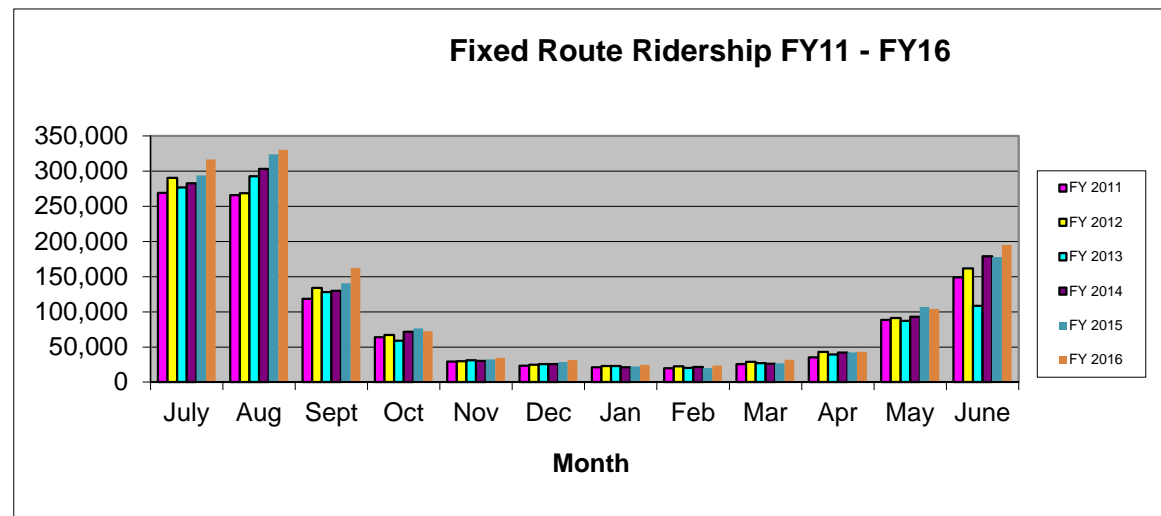




Performance Measures
July 2015 - June 2016 (Fiscal Year 2016)



Scheduled Trip Adherence													
Percent of Trips Operated		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-15	Jun-16
	Fixed Route	99.500%	99.500%	99.700%	99.800%	100.000%	100.000%	97.000%	98.500%	99.000%	99.000%	99.900%	99.700%
	Demand Response	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	98.000%	99.000%	100.000%	100.000%	100.000%	100.000%

Safety													
Preventable Accidents		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-15	Jun-16
	Fixed Route	3	9	4	4	2	2	1	1	1	1	4	11
	Demand Response	0	0	1	0	0	0	1	0	0	0	0	0

Maintenance													
Miles Between Breakdowns		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-15	Jun-16
	Fixed Route	29,251.5	25,407.6	17,765.9	25,453.3	18,980.5	35,599.5	36,175.0	22,507.0	36,181.0	44,539.0	43,162.0	24,399.0
	Demand Response	9,419.0	8,849.0	8,580.0	8,860.0	8,680.0	7,922.0	8,217.0	8,074.0	11,336.0	7,548.0	10,148.0	9,292.0

Customer Complaints													
Complaints per 100K Passengers		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-15	Jun-16
	Fixed Route	0.00003	0.00003	0.00003	0.00003	0.00000	0.00003	0.00000	0.00000	0.00000	0.00000	0.00004	0.00002