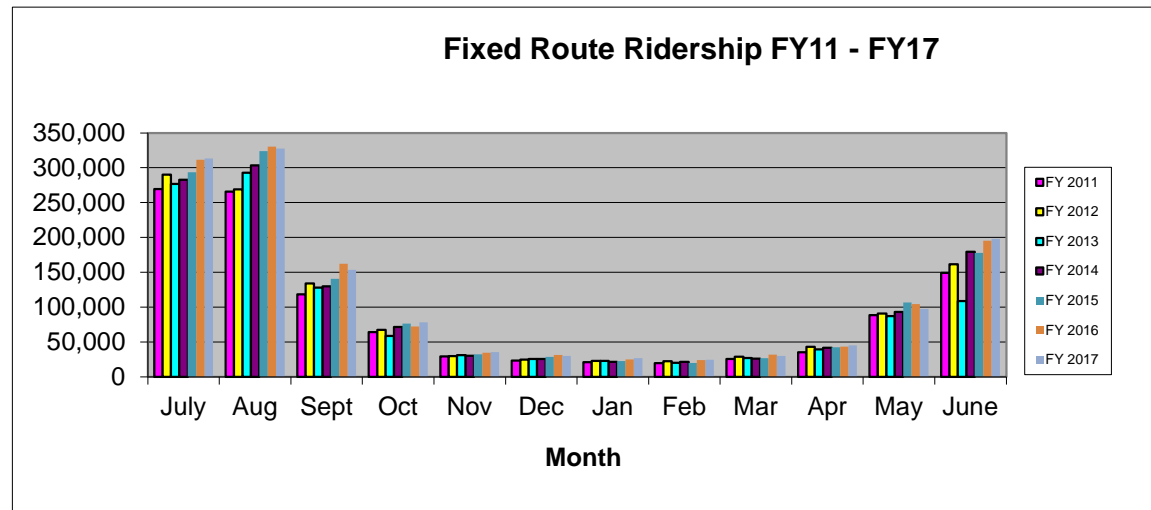




Performance Measures  
July 2016 - June 2017 (Fiscal Year 2017)



| Scheduled Trip Adherence  |                 |          |          |          |          |          |          |         |         |          |          |          |          |          |
|---------------------------|-----------------|----------|----------|----------|----------|----------|----------|---------|---------|----------|----------|----------|----------|----------|
| Percent of Trips Operated |                 | Jul-16   | Aug-16   | Sep-16   | Oct-16   | Nov-16   | Dec-16   | Jan-17  | Feb-17  | Mar-17   | Apr-17   | May-17   | Jun-17   |          |
|                           | Fixed Route     | 99.800%  | 99.800%  | 99.900%  | 99.900%  | 99.900%  | 99.900%  | 99.000% | 98.000% | 100.000% | 100.000% | 100.000% | 100.000% | 100.000% |
|                           | Demand Response | 100.000% | 100.000% | 100.000% | 100.000% | 100.000% | 100.000% | 98.500% | 99.500% | 100.000% | 100.000% | 100.000% | 100.000% | 100.000% |

| Safety                |                 |        |        |        |        |        |        |        |        |        |        |        |        |
|-----------------------|-----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Preventable Accidents |                 | Jul-16 | Aug-16 | Sep-16 | Oct-16 | Nov-16 | Dec-16 | Jan-17 | Feb-17 | Mar-17 | Apr-17 | May-17 | Jun-17 |
|                       | Fixed Route     | 13     | 8      | 6      | 4      | 2      | 2      | 1      | 1      | 0      | 1      | 6      | 6      |
|                       | Demand Response | 0      | 2      | 1      | 1      | 0      | 0      | 1      | 1      | 0      | 0      | 1      | 0      |

| Maintenance              |                 |          |          |          |          |          |          |          |          |          |          |          |          |
|--------------------------|-----------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Miles Between Breakdowns |                 | Jul-16   | Aug-16   | Sep-16   | Oct-16   | Nov-16   | Dec-16   | Jan-17   | Feb-17   | Mar-17   | Apr-17   | May-17   | Jun-17   |
|                          | Fixed Route     | 20,900.9 | 33,770.6 | 41,035.0 | 21,141.3 | 33,749.0 | 22,207.0 | 61,322.0 | 28,952.5 | 11,954.6 | 27,505.7 | 32,838.0 | 35,081.8 |
|                          | Demand Response | 9,837.0  | 10,854.0 | 8,870.0  | 9,414.0  | 7,803.0  | 9,061.0  | 8,868.0  | 7,653.0  | 7,972.0  | 9,273.0  | 9,577.0  | 8,878.0  |

| Customer Complaints            |             |         |         |         |         |         |         |         |         |         |         |         |         |
|--------------------------------|-------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Complaints per 100K Passengers | Fixed Route | Jul-16  | Aug-16  | Sep-16  | Oct-16  | Nov-16  | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  |
|                                |             | 0.00001 | 0.00003 | 0.00002 | 0.00004 | 0.00000 | 0.00000 | 0.00019 | 0.00004 | 0.00016 | 0.00015 | 0.00009 | 0.00006 |

| Fixed Route Ridership |             |         |         |         |        |        |        |        |        |        |        |        |         |
|-----------------------|-------------|---------|---------|---------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| Ridership F/R         | Fixed Route | Jul-16  | Aug-16  | Sep-16  | Oct-16 | Nov-16 | Dec-16 | Jan-17 | Feb-17 | Mar-17 | Apr-17 | May-17 | Jun-17  |
|                       |             | 313,181 | 327,343 | 153,404 | 78,144 | 35,234 | 29,946 | 26,601 | 24,580 | 29,941 | 45,035 | 97,394 | 198,112 |